## Lender Contact Information:

Mortgage	Contact	Online:
Lender:	Number:	
Accord	0345 1200	https://www.accordmortgages.com/existing-
	872	customers/paymentholiday/index.html
Bank of	0800 169	https://www.bankofirelanduk.com/mortgages/existing-
Ireland	9722	customer/coronavirus-support/
Barclays	0333 202	https://www.barclays.co.uk/coronavirus/mortgages/
	7492	
BM solutions		https://www.bmmortgages.co.uk/existing-customers/payment-
		holidays/
Coventry	0800 121	https://www.coventrybuildingsociety.co.uk/consumer/help/important-
	8899	updates.html
Halifax		https://www.halifax.co.uk/mortgages/existing-customers/payment-
		holidays/request-a-holiday/
Hinckley and	0800 434	https://www.hrbs.co.uk/mortgage-payment-breaks/
Rugby	6343	
HSBC		https://www.hsbc.co.uk/guides/borrowing/what-is-a-payment-
		holiday/
Leeds		https://www.leedsbuildingsociety.co.uk/mortgages/mortgage-
Building		payment-holiday/
Society		
Metro Bank	0345 319	Email: mortgageservicing@metrobank.plc.uk
	1200	
Nationwide		https://www.nationwide.co.uk/support/coronavirus/mortgage-
		payment-holiday
Natwest		https://personal.natwest.com/personal/mortgages/existing-
		customers.html#repaymentholiday
The		Email: paymentholiday@thenottingham.com
Nottingham		
Platform		Email: paymentholiday@wmsl.co.uk
		(Include name, lender, mortgage account number, length of payment
		holiday (1,2,3 months) reason for request)
Principality		https://www.principality.co.uk/en/coronavirus/mortgage-payment-
		<u>relief</u>
Santander	0800 023	https://mortgagesignup.santander.co.uk/onlinecredential/mortgage-
	4603	<u>holiday</u>
Skipton		Email: paymentholidayrequests@skipton.co.uk
building		
Society		https://www.skipton.co.uk/corona-virus-updates
The		https://www.tmwdirect.co.uk/payment-holidays#apply
Mortgage		
Works		
TSB		https://www2.tsb.co.uk/mortgages/existing-customers/flexible-
		features/#Mortgage_payment_holidays
Virgin		https://uk.virginmoney.com/virgin/mortgage-payment-holiday/